



## Featured Client Story: Visiting Angels

*Medlin's expertise in Network and IT Support Services helps the helpers*

### Visiting Angels

Visiting Angels, in Brookfield, IL, offers a warm, caring alternative to assisted living facilities and nursing homes. They rely on Medlin Communications for the same professional, reliable service that they provide people in their care.

Visiting Angels provides non-medical, private duty senior care in the home so the elderly and the disabled can continue to live in the environment they know and cherish. Their national network of home care agencies provide top-quality care at an affordable price so that

*"In our business we hold ourselves to the highest standards of client care. Medlin Communications shares that philosophy of doing business. We appreciate the way they do business as much as we appreciate their substantial expertise in network and IT support services."*

*Tina Kostial,  
Visiting Angels*

people can stay in their homes, function at their highest level, and have the comfort and peace of mind they need to remain as independent as possible and age in place. Visiting Angels works with involved family members to develop an individualized program that includes telephone check-in, home visits, meal preparation and diet monitoring, light housekeeping and a host of other services.

### About Medlin Communications

Founded in 1989, Medlin is a leading provider of Technology Services, Security Services, Low Voltage Services, Retail Store Operations Services and Business Relocation Services. The company's extensive experience and proven approach to delivering high quality services has enabled Medlin to enjoy consistently strong client satisfaction ratings as they design, install and maintain solutions for their clients.

Specializing in the unique needs of cross-industry mid-market companies and national retailers with company-owned stores, Medlin is known for establishing long-term partnerships with its clients.

Medlin delivers a full range of solutions focused on voice and data integration and technical infrastructure requirements to help clients achieve exceptional business results.

Clients include a wide range of successful enterprises including The Second City, Cingular, Staples, Follet, Advantage Chevrolet and the Painters Union District Council 30.

Technology that operates at peak performance is important to Visiting Angels as it is integral to the prompt, responsive service they provide. Medlin Communications recently enhanced their ability to communicate company-wide by:

- Providing network support that enabled company-wide access to shared data and Internet access for all locations.
- Developing a customized network solution based on Microsoft Small Business server software
- Provisioning and implementing the complete solution using Dell servers and Cisco switches.
- Continuing to provide support, both on-site and off, so that computers, networks and software operate reliably and at full speed.

In addition to cabling and low voltage electrical services, we now offer Network Support Services for all communications and security needs, including Desktop Computer and OS Support, Internet Access, VOIP, Network Switching and Routing and Virtual IT. It's what companies looking for end-to-end solutions, like Visiting Angels, have come to expect.

**To learn more about Medlin Communications visit:**  
**[www.medlininc.com](http://www.medlininc.com) or call 1-800.4MEDLIN**